

Hostel Burnaby

Hostel Burnaby - A concierge is an employee of an apartment building, an office building or a hotel who serves customers in a similar manner to a butler. This position is normally maintained by the graveyard shift or a security officer. The "portero" is a similar position that exists within Spanish speaking regions.

"Concierge" is a word derived from the French Comte Des Cierges which translates to the Keeper of the Candles. This was the person who tended to visiting nobles in the medieval era, who were visiting castles. The concierge was a King's officer in medieval period. This individual was charged with executing justice and had help from his bailiffs.

During the 19th and early 20th century, apartment buildings in the city, mainly within the city of Paris, had a concierge who often had a small apartment on the ground floor of the building. This apartment was referred to as "la loge" and enabled the concierge to supervise all comings and goings into the building. These days, these setups are fairly rare. Nearly all concierges within small or middle sized buildings have been replaced by the part time services of door staff.

There are still a few larger apartment buildings or groups of buildings that retain using a concierge. A few of their job duties might comprise providing information to both residents and guests, keeping the mail of absented dwellers, enforcing building regulations, providing access control when residents lose or misplace their keys, be entrusted with apartment keys in the event of emergencies when residents are away and acting as "go-between" when management is off site for residents.

Concierge's who work in the hotel business could assist guests with various tasks. For instance, they can make restaurant reservations, book spa services for customers, make sure tickets to special events like concerts or sporting events are obtained, make restaurant reservations, recommending popular locations and nightly entertainment venues, assist with booking tours and various travel arrangements to local attractions, as well as taking care of any transportation arrangements with airplanes, boats, limousines etc.

In really upscale hotel establishments, concierges have the reputation of being able to attain the impossible. There should be no request extremely big or outlandish for a concierge to fulfill. The ability to deal with any request by the client, no matter how bizarre or how unique is essential to being successful in this occupation. The concierge utilizes a broad list of local contacts with service providers and local merchants.